Community Emergency Response Times - Shepparton Regional City

CFA has service delivery standards, which specify a response time target to attend an emergency incident. There are different service delivery standards (response times) across the State, depending on the hazards and risks within a geographic area.

This map shows the percentage of incidents where the community received a response within the applicable service delivery standard (SDS) in a brigade area across all hazard classes for the period of 1 January to 31 March 2025 (Q3). This map shows the timeliness of the service the community received within the brigade area.

Numurkal Wunghnu Drumanure Tungamah Wyuna Yabba North Katandra Tallygaroopna Tongala St James & District Dookie Devenish E Cosgrove & Pine Lodge Timmerin Nw Mooroopna Mooroopna Curraw Shepparton Girgarre (14) Sheppar East Goorambat Cooma Legend CFA Fire Station (90th percentile seconds over Tatura (136) SDS) District Corop FRV Maintenance area Caniambo Percentage met response time target >= 90% Percentage met response time target between Toolamba 60% and 89% 90th percentile incident response time over SDS time less than 60 seconds Earlsto 60 to 180 seconds Karramomus 3 to 6mins more than 6mins Percentage met response time target < 60% 90th percentile incident response time over SDS time Rushworth Colbinabbin less than 60 seconds Miepoll 60 to 180 seconds Murchison 3 to 6mins Rigg's Creek Brigade areas with less than 10 Emergency SDS (Code 1) incidents Brigade Areas that had less than ten emergency incidents have been excluded This information does not contain CFA's response to Emergency Medical Response as CFA is a support agency and CFA has no response time targets for these incidents. Road Crash Rescue has also been excluded as these incidents are subject to different response protocols and service delivery standards. This map contains an aggregate of response time compliance across Hazard Class 2, 3 and 4. Where the service delivery standard is met by any brigade, this may be from a CFA brigade outside of its own Brigade Area, FRV or SES Unit. 3.75 7.5 15 22.5 30 This map may contain data from other fire services responding into CFA areas. Kilometers

This map is provided for information purposes only. The data is accurate as at 16 April 2025 and may be subject to change

